

## Support Groups and Other Contacts

### **LVAD Support Group**

Started years ago by a patient as a support group for those with an LVAD or going to receive an LVAD, this group now consists of those patients along with patients waiting for a transplant without an LVAD, and those that have received a heart transplant.

**When:** Third Thursday of every month at Nebraska Medical Center

**Where:** Private Dining Rooms A and B, 3 to 4:30 p.m.

**Who:** Patients and their families

**For more information visit:** Heartlands LVADs on Facebook

### **New Hearts Support Group**

Even though it is called New Hearts, this nonprofit volunteer organization serves all organ and tissue transplant patients and donor families. New Hearts primary function as a transplant support group is to provide support services for patients who are both in the pre- and post-transplant process. New Hearts support services include:

- Providing information about the transplant process and resources to family members
- Communicating with families throughout the various phases of the transplant process through visits, cards, phone calls, regular support group meetings and activities, social media, mailings and emails
- Hosting monthly transplant support and educational meeting providing a forum for recipients, caregivers, and those waiting for a transplant to share their concerns about the transplant process
- Providing small financial grants to transplant families to assist with emergency medical or living expenses. For more information, please contact **NebraskaNewHearts@gmail.com**

**When:** Meetings and activities are usually conducted on a monthly basis.

**Who:** Members include transplant recipients, their families, transplant candidates, donor families, medical personnel, Social Work and clergy.

**For more information visit:** <https://newheartsnebraska.com>

## **Donate Life**

Donate Life America is a nonprofit organization leading its national partners and Donate Life state teams to increase the number of donated organs, eyes and tissues available to save and heal lives through transplantation, while developing a culture where donation is embraced as a fundamental human responsibility.

**For more information visit:** [www.donatelife.net/mission-vision](http://www.donatelife.net/mission-vision)

## **Scientific Registry of Transplant Recipients**

When available, you will receive a copy of our transplant programs outcomes as reported to the Scientific Registry of Transplant Recipients (SRTR). This information is provided to you every six months pre-transplant. This information includes our one year post-transplant patient survival rate and our one year post-transplant graft survival rate as well as national statistics. For these numbers and other numbers including waitlist times, survival on waitlist, and the number of patients on waitlist, you can visit the website any time.

**For more information visit:** [www.srtr.org](http://www.srtr.org)

## **Concerns or Grievances**

The United Network for Organ Sharing provides a toll-free patient services line to help transplant candidates, recipients, living donors, and family members understand organ allocation practices and transplantation data. You may also call this number to discuss a problem you may be experiencing with your transplant center or the transplantation system in general. The toll-free patient services line number is **1.888.894.6361**.

You may also contact the Nebraska Medicine Patient Relations Department at **402.559.8158**.